



Host Family Student booklet

Student Guidelines - Host Family

We hope these guidelines will help you understand and enjoy your host family experience.

Your Spanish host family is ready to help you, especially in the initial period when you will be settling into your new environment. Spanish people are generally very relaxed and welcoming, so please enjoy your hosted experience. These guidelines are here to help you not as rules.

Firstly, you should realise that you are living, perhaps for the first time, in a different culture to the one you are accustomed to. Be prepared to experience routines, meals and customs that are not what you are used to. We would suggest, from experience, that students who embrace the differences from their normal customs enjoy their stay to the fullest.

It is ok to ask many questions, and your host understands Spanish is not your native language. They will be patient and encourage you to converse every day.

All accommodation and host families will have their own 'House Rules', these are simple guidelines of Do's and Don'ts in the accommodation so everyone understands what is acceptable and what is not. They will include such items as no smoking in the house, meal times, keeping your room clean, WIFI usage and low noise levels.

Your Host Family will provide breakfast, a packed lunch and a dinner in the evening.

Of course, your host family fully understands that Spanish is not your native tongue and misunderstandings can occur, so if there is ever anything you do not understand or are unhappy about do not be afraid to ask.

It is a standard custom to greet each other every morning with "Buenas dias" and later when you return from your day "Buenas tardes, que tal vuestra dia?". Polite manners are very important in Spain so using "Por favor" and "Gracias" many times is normal.



Do not make special demands on your host. You are not a guest in a hotel with 24 hour service. You should try your best to fit into their routine and schedule as a real family member. **Do not smoke in the house unless the Host has explicitly given you permission to do so.**

Please do not use any foul language (English or Spanish), violence, drugs, alcohol, steal or go on any motorised vehicles. Always stay with your host family when outside, never go off on your own unless a supervisor is made aware. If possible always carry your mobile phone so we can contact you if needed.

Your Host will familiarise you with the local area and assist you with the bus/train route you may need to use to get to Kings Language Academy.

When walking as a group, please respect pedestrians by walking in pairs and respect their right of way. **When using your mobile phone be mindful of your surroundings. Please be aware that the cars drive on the opposite side of the road in Spain. Always cross the road with caution looking both ways.**

In your accommodation, please use water wisely. You should limit showers to 5 minutes, once a day unless you have a special reason to require a second shower, such as after sport or going out for a social night.

Students are not permitted to use the host's home phone. Use of broadband / WIFI is exclusively at the discretion of the Host Family. Please never download illegal content or continuously download/view/stream movies, Netflix etc, and never assume the broadband is unlimited data.

If you wish to invite a friend over to visit, you should ask your Host's permission first. It is not a normal entitlement for a student to entertain friends in a Host's home, be respectful of this. Guest's/Friends should not be brought to your room without the Host's permission.

Your room is your private space however it is not normal to lock your door when you are out of the house or when you are in the room.

Unless you have booked a room with private bathroom, you will have to share a bathroom with others. You should avoid spending a long time bathing/showering if others are waiting to use the facilities. It is best to agree bathroom usage times if there are a number of people who need to use the bathroom at busy times (ie morning).



It is best to keep your toiletries in a toiletry bag, this will ensure they are kept tidy. Never use other persons toiletries, it is never acceptable.

Always leave the bathroom, bedroom or any other part of the accommodation as you would like to find it.

If you wish to play music, gaming or watch TV, please keep the volume low. Respect your host's night time routine and keep all activities to a minimum after this time.

If you are returning home late, please be respectful and be as quiet as possible.

In the event you cause accidental damage in the home you should make the offer to reimburse the host, think of it as if you had caused damage in your own home – who would pay!

Kings Language Academy is not responsible for loss or injury, even if due to negligence on the part of the Host or Student.

Host families may not be available for your exact arrival time, this is especially true Monday to Friday from 9am to 8pm, as many families would work either full or part time. You can always use Kings Language Academy as a meeting point. We are open from 8am until 10pm.

Students should never pay money directly to their host family for accommodation/food or make any arrangements with the host family not previously and explicitly agreed with Kings Language Academy.

Students are not permitted to use the host family address for any purpose other than that of their stay.

And finally...

Please enjoy your time in Spain, you will very quickly realise living with a host family can be an enjoyable and fun experience so make the most of your time.

If you have any issues you can contact us.

Kings Language Academy / Live the Dream

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Emergency Contact 24/7:

1: +34 647 585 494 (Call / What's App / Facetime / SMS)

2: + 34 615 708 182 (Call / What's App / Facetime / SMS)